

Warranty Statement

For New Zealand – as at 31st March 2015

Limited Warranty

Clear Focus One Way Vision Pty Ltd (“CFOWV”) warrants that the specified films listed below and as supplied by CFOWV in their original cartons (“Product”), will be free from manufacturing defects as defined below upon shipment from CFOWV and when stored, printed, laminated, installed/applied, used and maintained according to our most recent written recommendations. The warranty for the budget Asian manufactured films is for a period of **90 days** from date of CFOWV invoice and **12 months** for the premium Clear Focus Imaging USA films (“Warranty Period”). The budget Asian films are made to a price and therefore cannot be warranted beyond 90 days. This warranty covers only the replacement or credit of the **returned** faulty material. It does not include any other costs such as ink, labour, machine time, overheads.

CFOWV will only replace or credit film up to the same quantity returned if the warranty application is approved. **If no film is returned, then any warranty claim will be denied.**

Product may not adhere to all types of transparent surfaces and is therefore is not warranted for every transparent surface. **IMPORTANT: Using some of the film from the roll you received, performing a print and application test prior to actual production can minimise costly errors and help to ensure the success of the project. Warranty is voided if the product was not tested prior to production.**

Products Covered

- BusVue
- ScenicVue
- PromoVue
- AutoVue
- ClassicVue
- SuperVue
- ImageVue
- BudgetVue
- ScenicVue laminated with ClearLam
- PromoVue laminated with CurvaLam
- AutoVue laminated with CurvaLam
- ClassicVue laminated with CurvaLam
- SuperVue laminated with CurvaLam
- ImageVue laminated with CurvaLam
- SuperVue Interior Clear
- Sun Secure
- Sun Secure with CurvaLam
- CurvaLam (by itself only)
- PosterVue

CurvaLam may be applied to two dimensional slight curved glass, when laminated to our polymeric films. We do not warrant any other combination of the above list or any other products.

Written Recommendations

Please refer to the relevant film’s Data Sheet for the recommendations on storage and printing. Listed below are the Fact Sheet references in regards to our recommended laminates and application procedures. Not following these recommendations voids the warranty.

1. Recommended Applications and Overlaminates For One Way Vision Films
2. Surface Preparation Fact Sheet
3. Install Instructions For Vehicles and Buildings Fact Sheet
4. Care And Removal Fact Sheet

Manufacturing Defects

Manufacturing defects include:

- Visual defects and obvious damage to the roll when immediately unpacked from our carton;
- Face stock and perforation defects as caused during the manufacturing process;
- Adhesive defects including failure on recommended substrates when applied according to our written recommendations within the warranty period;
- Liner defects including delamination;

Warranty Claim Procedures

Please refer to the Warranty Procedure Fact Sheet for the mandatory procedures to follow. All warranty claims are to be submitted on the CFOWV Product Issue Form with as much of the form filled in as possible. **Batch numbers MUST be provided**, otherwise warranty may be voided. **All material is to be returned to CFOWV including the remainder on the rolls and portions installed or laminated**, as required by our manufacturers. In addition, we require thorough and high resolution photographic images clearly showing the faults in detail. We require close up images and zoomed out images showing the area as a whole.

Should the trade customer of the distributor require guidance in relation to the operation of CFOWV products, we are happy to instruct and assist.