

CLEAR FOCUS

**ONEWAYVISION**

*Great Choice!*

# Warranty Statement

For Australia and NZ – as at 26<sup>th</sup> May, 2023

## Limited Warranty

Clear Focus One Way Vision Pty Ltd (“CFOWV”) warrants its products for a period of **12 months** from date of purchase (“Warranty Period”). This cover applies to any failure in product, be it a manufacturer defect or a performance issue. Our assessment guidelines are simple, however are conditional upon strict adherence to our storage, application, and installation guidelines. **Warranty does not cover user error.** All reasonable care is required to follow data sheets, only combine recommended laminate/films and any deviation to substitute brands will automatically void any warranty.

Coverage is limited to the replacement or credit of the **returned** faulty material. **It does not include consequential or labour costs.** CFOWV will only replace or credit film up to the same quantity returned with accompanying proof of sale (distributor’s invoice to customer) and completed copy of **CFOWV Product Issue Form**. It will expedite the claim if high resolution pictures with details of issue can be sent to [brent@onewayvision.com.au](mailto:brent@onewayvision.com.au) immediately so we can investigate a possible issue or provide advice.

## Support Documents – Available on website: [www.onewayvision.biz](http://www.onewayvision.biz)

- 1/ Individual Product Data Sheets.
- 2/ General instructions Information sheet.
- 3/ Laminating One Way Vision information sheet
- 4/ Install Instructions for Vehicles and Buildings
- 5/ Care and Removal Information Sheet.
- 6/ CFOWV Product Issue Form

**IMPORTANT:** The Product may not adhere to all types of transparent surfaces. Therefore, for more complex or large scale print jobs, we recommend that a test print and install is performed prior to production. **Performing a small print and application test can minimise any chance an issue.**

## Contact Us Direct.

Some “Warranty Claims” can easily be avoided by ensuring all care is taken to follow our product handling, preparation and install procedures. We appreciate that out of the ordinary scenarios arise and are always available to help and assist. Feel free to **contact us direct** for advice or guidance.

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