

Warranty Statement

For Australia – as at 24th November 2020

Limited Warranty

Clear Focus One Way Vision Pty Ltd ("CFOWV") warrants that the specified films listed below and as supplied by CFOWV in their original cartons ("Product"), will be free from manufacturing defects as defined below upon shipment from CFOWV and when stored, printed, laminated, installed/applied, used and maintained according to our most recent written recommendations. The warranty is for a period of **12 months** from date of purchase ("Warranty Period"). This warranty covers all Australian State and Territories. This warranty covers only the replacement or credit of the **returned** faulty material. It does not include consequential or labour costs.

CFOWV will only replace or credit film up to the same quantity returned and proof of sale (distributor's invoice to customer) is provided to us, if the warranty claim is approved. If no film is returned, we will not process the warranty claim. This is a material only warranty.

IMPORTANT: The Product may not adhere to all types of transparent surfaces. Therefore, for some print jobs, we strongly recommend that a test print and install is performed prior to production. Using some of the film from the roll you received, **performing a print and application test prior to actual production can minimise costly errors and help to ensure the success of the project.**

Products Covered - Not Laminated

- AutoVue
- EconoVue (flat glass only)
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- JetVue
- Sun Secure
-
- AutoVue SL
- ClassicVue SL
- ExitVue SL
- PromoVue
- SuperVue
-
- ClearVue Interior (flat glass only)
-
- PromoVue SL
- RetailVue SL (flat glass only)

Products Covered - Laminated

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- ClassicVue SL + CurvaLam
-
- PromoVue + CurvaLam
-
- SuperVue + CurvaLam
- AutoVue + CurvaLam
- JetVue + CurvaLam
-
- PromoVue SL + CurvaLam
-
- EconoVue + EconoLam (flat glass only)
- AutoVue SL + CurvaLam
- ExitVue SL + CurvaLam, excluding emergency exit windows
- Sun Secure + CurvaLam

Flat glass means completely flat in X and Y axes, such as typical building windows, glass doors and bus side windows. Flat glass excludes car/van/ute windows or windscreens.

CurvaLam may be applied to two dimensional slight curved glass, when laminated to our polymeric films.

We do not warrant any other combination of the above list or any other films.

Written Recommendations

Please refer to the relevant film's data sheet for our recommendations to be covered by this warranty. Listed below are the information fact sheet references regarding our recommended laminates and application procedures. Not following any of our recommendations voids the warranty.

1. General Instructions Information Sheet
2. Recommended Applications and Overlaminates For One Way Vision Films
3. Transport and Surface Preparation Information Sheet
4. Laminating One Way Vision information sheet
5. Install Instructions for Vehicles and Buildings
6. Care and Removal Information Sheet.

Manufacturing Defects

Manufacturing defects include:

- Visual defects and obvious damage to the roll when immediately unpacked from our carton;
- Face stock and perforation defects as caused during the manufacturing process;
- Adhesive defects including failure on recommended substrates when applied according to our written recommendations within the warranty period;
- Liner defects including delamination.

Warranty Claim Procedures

Please refer to the Warranty Procedure Fact Sheet for the mandatory procedures to follow. All warranty claims are to be submitted on the CFOWV Product Issue Form with as much of the form filled in as possible.

Batch numbers MUST be provided, otherwise warranty may be voided. **All material is to be returned to CFOWV including the remainder on the rolls and portions installed or laminated.** Please attach proof of sale, that is, distributor's invoice to customer. In addition, we require thorough and high resolution photographic images clearly showing the claimed faults in detail. We require close up images and zoomed out images showing the area as a whole.

Should the trade customer of the distributor require guidance in relation to the operation of CFOWV products, we are available to instruct and assist.