

Warranty Comparison

For Australia – as at 3rd May 2018

Overview

Clear Focus One Way Vision Pty Ltd (“CFOWV”) warranty is simple and genuine. If our film has a defect, you are covered by our warranty no matter where you are in Australia.

Some other manufacturers claim their perforated vinyl is warranted, yet in the fine print, there are many clauses that allow them not to honour you with a warranty. Even worse, there are even some importers of generic perforated vinyl that do not provide any warranty, not even the statutory 90 day warranty.

The purpose of this fact sheet is to compare our warranty against other manufacturers and importers warranties for perforated vinyl. The comparison will reveal that their warranties have many and broad exception clauses, that essentially mean their films are effectively not warranted. Whilst our warranty covers you, no hassle and no fuss - simple.

Comparison

<i>Type of Warranty Clause</i>	<i>Clear Focus One Way Vision Warranty</i> (All references below apply)	<i>Other Manufacturers/Importers Perforated Vinyls Warranty</i> (One or more below references may apply)
Location	Warranted – anywhere in Australia	Not warranted – most of Australia
Mountainous regions	Warranted – any height	Not warranted above 1000m
Not laminated	Warranted – Yes	Not warranted
Printing machines	Warranted – any make and model	Not warranted – Mutoh, Epson, Agfa, Canon etc are not warranted. Only some HP, Roland and Mimaki models covered. E.g. Roland TrueVis is not
Ink types	Warranted – any ink type listed on the film data sheet, such as solvent, UV, latex, thermal, air brush, screen	Not warranted – only specific and limited inks are covered. Most are not warranted.
Ink brand	Warranted – any brand, including genuine and 3 rd party inks	Not warranted – 3 rd party ink
Vertical vs angle	Warranted – any angle	Not warranted – more than 10% off the vertical (effectively most cars are not warranted)
Flat or curved glass	Warranted – both flat and curved glass surfaces	Not warranted – curved glass, therefore all cars are not warranted
Indoors or outdoors	Warranted – indoors and outdoors, internal and external windows	Not warranted – outdoors, therefore external building windows are not warranted
Warranty period	12 months from date of purchase	Anywhere from 1 month to 12 months from date of purchase the distributor buys it. Some importers do not even provide a warranty.
Warranty Coverage	Simple – you’re protected, no risk	Complicated, convoluted, high risk

In summary, you are simply covered with our warranty, no hassles, no fuss. But with others, essentially, they do not warrant their perforated vinyls even if it is faulty, exposing you to risk if your customer claims.